

Privacy Policy

In this Privacy Policy (the "**Policy**"), we, Eisai (Malaysia) Sdn Bhd ("**Eisai Malaysia**") describe our practices regarding Personal Data (as defined below) that we collect through this website (the "**Site**"), in the course of our business, employment, procurement, finance, compliance, pharmacovigilance, quality, supply chain and other operations, and from other sources in accordance with the Personal Data Protection Act 2010 [Act 709], as amended by the Personal Data Protection (Amendment) Act 2024 [Act A1727] ("**PDPA 2010**") and its regulations, standards and guidelines. Please be sure to read this entire Privacy Policy and ensure that you agree to the terms herein, before using the Site, submitting any Personal Data through the Site or otherwise providing any Personal Data to us. By using the Site or providing Personal Data to us, you agree and consent to the terms and conditions of this Policy, including all its terms with respect to the collection, use, disclosure, transfer and retention of Personal Data. If you do not agree to any terms in this Policy and/or do not consent to the collection, use, disclosure, transfer or retention of Personal Data and Sensitive Personal Data as described herein, please discontinue all access to and use of this Site and do not submit or otherwise provide any Personal Data to us.

What Types of Personal Data Does Eisai Malaysia Collect and How Is It Collected?

Eisai Malaysia collects and processes "personal data" and/or "sensitive personal data" ("**Personal Data**"), each as defined in the PDPA 2010. Personal data is any information that relates directly or indirectly to you, from which you are identified or identifiable, whether from that information alone or together with other information in our possession, including any expression of opinion about you. Examples include your name, postal address, telephone number, email address, financial account number as well as sensitive personal data. Sensitive Personal Data is personal data consisting of information about your physical or mental health or condition, political opinions, religious beliefs or other beliefs of a similar nature, the commission or alleged commission by you of any offence, and biometric data.

You may explore the Site without providing us with Personal Data, but in order for you to use and benefit from certain features of the Site (such as, to request information or to contact us through the Site), we will need to collect certain of your Personal Data.

We may also collect Personal Data from you if you participate in our surveys or research, and we may collect similar information from third parties if you have consented to them providing such information to us or it is otherwise permitted by applicable law.

Business Contact, Healthcare Professional (HCP) and Customer Information.

Personal Data may include information relating to healthcare professionals, customers, business contacts and other representatives of Eisai Malaysia or our affiliated companies (including Eisai Co. Ltd., located in Japan, which is the parent company of Eisai Group, and other Japan-based Eisai group companies (collectively, "Eisai Japan"), and Eisai (Singapore) Pte. Ltd., which is our Singapore affiliate ("ESN")), such as names, professional affiliations, titles, specialties, postal addresses, telephone numbers, email addresses, meeting and interview records, visit history, interaction history, event attendance history and related CRM information.

Employee and Human Resources Information. Personal Data may include information relating to current, former or prospective employees, directors, officers, agency workers, secondees and contractors of Eisai Malaysia or our affiliated companies (including Eisai

Japan and ESN), such as employee or personal identification numbers, addresses, contact details, payroll and compensation information, benefits, bank account details, performance evaluations, recruitment, transfer, secondment, disciplinary and other employment or personnel records.

- **Vendor, Finance and Travel Information.** Personal Data may include information relating to vendors, suppliers, service providers, payees, travel arrangers and other business partners, such as names and contact details of representatives, invoices, purchase orders, payment records, bank account information (including accounts held in an individual's name), transaction details, expense claims, travel arrangements and passport or other identity document information where required for business travel or related administration.
- **HCP-Related Expense and Event Information.** Personal Data may include information relating to HCP expenses, honoraria, sponsorships, grants, transfers of value, hospitality and events, such as names, affiliations, expense amounts, payment information, attendance history, approvals, supporting documentation and related reports.
- **Patient, Case, Quality and Safety Information.** Personal Data may include patient or case information that has not been anonymised or de-identified, adverse event, pharmacovigilance, medical inquiry, product quality, regulatory and safety information, and related HCP, reporter, complainant or contact information that is necessary for quality, safety, regulatory or legal compliance purposes.
- **Logistics, Customs and Supply Chain Information.** Personal Data may include information relating to logistics providers, customs brokers, importers, consignees, delivery recipients and other supply chain contacts, such as names, telephone numbers, addresses, delivery and shipment information, customs documentation and payment information.
- **Non-Personal Data.** We may collect Non-Personal Data that you submit or that we receive (such as aggregated demographic information, including age or gender, and information on your interests and professional activities) from our customers and from third parties. Eisai Malaysia and third parties with whom Eisai Malaysia has contracted to provide services to Eisai Malaysia also may collect Non-Personal Data from you through browser navigational tools; cookies; pixel tags and other similar technologies. Our use of these technologies are detailed below. While we generally use such technologies to collect only Non-Personal Data from you, we note that these technologies may collect both Personal Data and Non-Personal Data. Where the information collected from you using such technologies constitutes Personal Data, we will treat it as Personal Data in accordance with this Policy.
- **Browser Navigational Tools.** We and our service providers may use certain technology data, such as your computer type (Windows or Macintosh), screen resolution, Operating System ("OS") version, Internet browser, and Internet browser version. This type of Personal Data is collected by most browsers and can be used to optimize your experience on the Site.
- **Cookies.** We and our service providers may use "cookies" on the Site. A cookie is a **bit** of information that a Website sends to your Web browser that helps the site remember information about you and your preferences. There are two principle types of cookies: "Session" cookies are temporary bits of information that are used to improve Website navigation, block Website visitors from providing information where inappropriate and to collect aggregate statistical information on a Website. These cookies are erased once you exit your Web browser or otherwise turn off your computer. "Persistent" cookies are more

permanent bits of information that are placed on the hard drive of your computer and stay there unless you delete the cookie. Persistent cookies store information on your computer so that we can, for example, retrieve information you have previously provided (such as passwords); better determine what areas of the Site you find most valuable; and customize the Site based on your preferences on an ongoing basis. You can set your browser to accept all cookies, to reject all cookies, or to notify you whenever a cookie is offered so that you can decide each time whether to accept it. To learn more about cookies, please visit <http://www.allaboutcookies.org/>.

- **Pixel Tags.** We and our service providers may also use so-called "pixel tags," "web beacons," "clear GIFs" or similar technologies (collectively, "Pixel Tags") in **connection** with some Site pages and HTML-formatted email messages to, among other things: track the online activity of Site users and email recipients (including activity on other Websites); determine the success of marketing campaigns; and compile aggregate statistics about Site usage and response rates. You may limit their use through your browser settings (for example, by disabling automatic image loading).
- **Other Sources.** Eisai Malaysia also may collect Personal Data (such as indications of your interests, your geographic location, and other demographic Personal Data) that you or others provide, and we also may aggregate Personal Data in a manner such that the end-product does not personally identify you or any other individual and so is NOT considered as Personal Data. For example, we might aggregate Personal Data to calculate the percentage of our users who have a particular telephone area code, or to better understand certain medical usage patterns. Such aggregate information is NOT considered as Personal Data for purposes of this Policy.
- **IP Addresses.** Your IP Address is a number that is automatically assigned to the computer that you are using by your Internet Service Provider ("ISP"). This number is identified and logged automatically in our server log files whenever users visit the Site, along with the time(s) of such visit(s) and the page(s) that were visited. Collecting IP Addresses is standard practice on the Internet and is done automatically by many Websites.

You represent and warrant that you have the right and authority and have obtained all necessary consents to provide any information, including Personal Data of another individual, that you provide to us.

Provision of Personal Data. Where we request Personal Data from you, the provision of such Personal Data may be mandatory where it is required for contractual, employment, regulatory, pharmacovigilance, safety, quality, tax, customs, audit, legal or other legitimate business purposes, and may be voluntary in other circumstances. If you do not provide Personal Data that is required for such purposes, we may be unable to provide or continue providing the relevant products, services, information or support to you; process payments, reimbursements, employment or business partner administration; manage contracts, orders, travel, logistics or customs matters; respond to inquiries or requests; comply with applicable legal, regulatory, safety, pharmacovigilance, quality, tax, audit or reporting obligations; or otherwise carry out the purposes described in this Policy.

How Does Eisai Malaysia Use Information It Collects?

- We may use Personal Data about you for any or all of the following purposes, whether collected through the Site or in connection with our business, employment, procurement, finance, compliance, pharmacovigilance, quality, supply chain and other operations:

- **Fulfillment of Requests.** We may use Personal Data about you to fulfill your requests, such as to send you information, fulfill a purchase order, or set up and conduct interviews.
- **Administrative Communications.** We may use your Personal Data to send you important information, such as changes to our terms, conditions, and policies and/or other administrative information. Because this information may be important, you may not opt out of receiving such communications.
- **Other Communications.** Where you have consented to it, we may use your Personal Data to inform you of products, programs, services and surveys that we believe may be of interest to you. You may opt out of receiving such communications, as described in the section of "Choices" below.
- **Research.** We may use the information we collect to conduct surveys, to identify and recruit individuals to participate in our research programs, to interview individuals relating to our research, to create directories and compile databases of contact information, and to provide payment to individuals who receive honoraria.
- **Customer, HCP and Business Partner Management.** We may use Personal Data to manage customers, HCPs, vendors, suppliers and other business partners; support sales, medical, commercial and other business operations; respond to healthcare professionals and other business contacts; and maintain, view, update, share and manage meeting records, visit history, event participation information and other Customer Relationship Management ("CRM")-related information.
- **Finance, Accounting, Procurement and Audit.** We may use Personal Data to process invoices, payments, reimbursements, purchase orders, bank account details, travel arrangements, expense claims, transaction records, tax, customs and audit-related records, and to prepare or support submissions to auditors, tax authorities, customs authorities, regulators or other relevant parties where permitted or required by law.
- **Human Resources and Internal Administration.** We may use Personal Data for human resources, labour and employment management, payroll, benefits, performance evaluations, recruitment, transfers, secondments, disciplinary matters, organization management, internal administration, internal communications, file sharing, records updates and other personnel or corporate management purposes.
- **Compliance, Pharmacovigilance and Quality/Safety Management.** We may use Personal Data, including patient or case information and HCP information where relevant, for pharmacovigilance, safety information management, adverse event reporting, medical or product inquiries, quality management, regulatory affairs, product complaints, audits, internal investigations, compliance reviews, transparency or transfer-of-value reporting and other activities necessary for legal compliance or quality and safety management.
- **IT, Security, Records and Internal Controls.** We may use Personal Data for system operation, maintenance and support; CRM configuration and access management; viewing, updating, extracting or downloading data, including CSV and file exports; storage and file sharing; data analysis; internal audit; internal controls; record management; security management; incident response; and related administrative or technical support.
- **Careers.** If you apply for employment with Eisai Malaysia, any Personal Data about you which is obtained by us during the application process may be used and

retained by us for purposes of considering your application for employment, as well as for more general management and research purposes.

- **Internal Business Purposes.** We may also use Personal Data about you for our internal business purposes, such as data analysis, audits, developing new products, enhancing our website, improving our services, identifying usage trends and determining the effectiveness of our promotional campaigns.
- **Other Purposes Permitted by Law.** We may use Personal Data about you for other purposes permitted by law, including purposes for which our use without your consent is permitted.
- **Other Purposes to which You Consent.** We may seek and obtain consent from you through means other than this Policy.
- **Non-Personal Data.** As noted above, we and our service providers may use tracking technologies, such as cookies and Pixel Tags, to improve the usefulness and value to you of our site, as well as to gauge the success of marketing initiatives and to improve our marketing campaigns, by tracking your online visits to our Site and other Websites not operated by us. For example, we may use such technologies to remind you of Eisai Malaysia products when you are browsing another Website or may collect aggregate information about other Websites you have browsed. We reserve the right to use Non-Personal Data for any other purpose as well. For example, we may use aggregated health information to publish reports on particular topics. In some instances, we may combine with Personal Data (such as embedding email addresses in cookies). If we do combine any Non-Personal Data with Personal Data, the combined information will be treated by us as Personal Data for so long as it is so combined.
- **IP Addresses.** We use IP addresses for purposes such as calculating Site usage levels, helping diagnose server problems, ensuring appropriate access rights by authorized users, facilitating Site security, and administering the Site. We treat IP Addresses, server log files and related information as Non-Personal Data, except where otherwise required under applicable law.

With Whom Do We Share Personal Data?

- **Affiliated Entities.** We may share Personal Data with our affiliated companies, Eisai Japan, ESN and any other companies within the Eisai group of companies. Such affiliated companies may be located outside Malaysia, including in Japan and Singapore, and such disclosures will be only for the purposes described in the previous section. For those purposes, affiliated companies may access, view, configure settings, update, extract, download (including CSV or file exports), store, share, transfer, review, approve, report on and otherwise process Personal Data, including in connection with CRM support, HR administration, finance and accounting, compliance, pharmacovigilance, quality and safety management, supply chain, logistics, customs, audits and internal controls.
- **Commercial Partners and Third Party Service Providers.** We may share Personal Data with unaffiliated third parties who partner with us on our commercial activities or who provide us with services, such as data analysis, conduct surveys, payment processing, order fulfillment, infrastructure provision, IT services, customer service, email delivery services, credit card processing, banking and payment services, travel administration, logistics, customs clearance, audit, tax, legal, regulatory, pharmacovigilance, quality and safety management and other similar services. For example, if you choose to make a purchase through the Site, we may share your payment information or other Personal Data with our third party service providers to fulfill your purchase by processing your payment with a credit or debit card and shipping products to you. We grant our service providers

access to Personal Data only to the extent needed for them to perform their functions, and require them to protect the confidentiality and security of such Personal Data. Depending on the choices you have made, these third parties may contact you on our behalf regarding Eisai-related products, programs, services and promotions that may be of interest to you. However, we do not sell, rent or otherwise share your Personal Data with any unaffiliated third parties for their own use or marketing purposes. This Privacy Policy does not govern the privacy practices of our commercial partners or our service providers; it is applicable only to this Site and other Web pages on which it is posted.

- **Business Transfers or Assignments.** In the event of any reorganization, merger, sale, joint venture, assignment, transfer or other disposition of all or any portion of our business, assets or stock (including without limitation in connection with any bankruptcy or similar proceedings), we may transfer any and all information that we collect from Site users or offline to a third party.
- **Law Enforcement; Emergencies; Compliance.** We may disclose Personal Data about you to others as we believe to be appropriate: (i) under applicable law including laws outside your country of residence; (ii) to comply with legal process, regulatory, tax, customs, pharmacovigilance, safety, quality, audit or transparency reporting obligations; (iii) to respond to requests from public and government authorities including public and government authorities outside your country of residence; (iv) to enforce our terms and conditions; (v) to protect our operations or those of any of our affiliated companies; (vi) to protect the rights, privacy, safety or property of Eisai Malaysia, our affiliated companies, you or others; and (vii) to permit us to pursue available remedies or limit the damages that we may sustain. We have no obligation to notify you of such disclosures, except as required by applicable law.
- **Other Third Parties as Permitted by Law.** We may disclose Personal Data about you to other third parties or for other purposes as permitted by law, including for purposes for which our disclosure without your consent is permitted.
- We may seek and obtain consent from you to the disclosure of your Personal Data through means other than this Policy.
- **International Transfers.** Personal Data may be transferred to, accessed from, stored or otherwise processed in countries or regions outside Malaysia, including Japan and Singapore, by affiliated entities and service providers for the purposes described in this Policy. Where we transfer Personal Data internationally, we will take appropriate steps to comply with the PDPA 2010 and any applicable regulations, guidelines and requirements relating to cross-border transfers and to ensure that recipients process and protect such Personal Data in accordance with this Policy and any applicable privacy and data protection requirements.

Choices

If you no longer wish to receive promotional emails from us on a going-forward basis, you may opt-out of receiving such emails by following the "unsubscribe" directions on the e-mails or by changing your preference settings on any page on the Site where you requested to receive such communications. We will endeavour to comply with your request as soon as reasonably practicable. Please note that if you opt out as described above, we may not be able to remove Personal Data about you from the databases of those third parties with which we have already shared Personal Data about you as of the date that we implement your opt-out request. If you wish to cease receiving promotional emails from such third parties, please contact them directly or utilize any opt-out mechanisms set forth in their respective privacy policies or email communications.

Other Aspects of Our Privacy Practices

- **Third-Party Sites.** The Site may contain links to third-party websites. These linked sites (including without limitation the websites of our affiliates in the Eisai group of companies) are not under Eisai Malaysia's control and we are not responsible for the privacy practices or the contents of any such linked site, or any link contained in any linked site. If you provide any Personal Data through any such third party website, your transaction will occur on such third party's website (not this Site) and the Personal Data you provide will be collected by, and controlled by the privacy policy of, that third party. We recommend that you familiarize yourself with the privacy policies and practices of any such third parties, which are not governed by this Privacy Policy.
- **Security.** We use reasonable organizational, technical and administrative measures to help protect against the unauthorized access, collection, disclosure, copying, disposal, loss, misuse and alteration of the information under our control. However, no data transmission over the Internet or data storage system can be guaranteed to be 100 percent secure. Please do not send us information you consider confidential via e-mail or this Site. It is your personal responsibility to secure your own copies of your passwords and related access codes for our online resources.
- **Data Integrity and Retention.** We will retain Personal Data about you for the period necessary to fulfill the purposes outlined in this Policy, Eisai Malaysia's data retention policies, applicable Eisai group retention standards or other legal or business purposes, unless a longer retention period is required by law. When Personal Data is no longer required for the purposes stated in this Policy, we will take reasonable steps to securely destroy or permanently anonymize such Personal Data.
- **Access and Correction.** We make reasonable efforts to ensure that the Personal Data we hold about you is accurate and complete. Upon your request, and subject to certain exceptions under applicable law, we will give you access to such Personal Data and information about the ways in which we may have used or disclosed your Personal Data in the past year. In addition, if you believe any Personal Data that we hold about you contains errors or omissions, you may write to us using the contact information provided below, and we will make the necessary corrections within twenty-one (21) days from the date of receipt, or within such extended period as permitted under the PDPA 2010, unless we reasonably believe no correction should be made. We may charge a reasonable fee for processing access and correction requests.
- **Withdrawal of Consent.** You may withdraw your consent to our collection, use or disclosure of your Personal Data for any purpose at any time by contacting us using the contact information provided below. If you withdraw your consent, you acknowledge that we may not be able to provide or continue providing you with certain services or information for which we require such Personal Data in order to provide.
- **Data Portability.** Subject to technical feasibility and compatibility of data format, you may request that we transmit your Personal Data directly to another data controller of your choice, in accordance with the PDPA 2010.
- **Use of the Site by Children:** The Site is not directed to individuals under the age of eighteen (18), and we do not knowingly collect Personal Data from any children under age 18. If you are under age 18, please do not submit any Personal Data to us.

Contacting Us

If you have any questions, comments, requests, or concerns related to this Privacy Policy or the information practices of this site, please contact our Data Protection Officer at:

Name: Mohd Faez Yahya

Designation: Senior Executive, IT

Address: Unit 701D, Level 7, Tower D, Uptown 5, No. 5, Jalan SS21/39, Damansara Uptown, 47400 Petaling Jaya, Selangor.

Telephone: +603 7732 0380

Email: EM-corpcomms@eisaimal.com.my

This site is intended for use by residents of Malaysia only.

This Policy is available in both Bahasa Malaysia and English. In the event of any inconsistency between the two versions, the English version shall prevail.

We reserve the right to change this Policy from time to time. You can determine when this Policy was last revised by referring to the "Last Updated" legend at the top of this page. Any changes to our Policy will become effective upon our posting of the revised Policy on the Site. Use of the Site following such changes constitutes your acceptance of the revised Policy then in effect.